

TEACHING ASSISTANT	Nguyen, Hleu
COURSE	MATH 170A • Numerical Linear Algebra
INSTRUCTOR	Dong,
SECTIONS	A01 (Total Students: 32)

	Freshman	Sophomore	Junior	Senior	Graduate	 # RESP.
CLASS LEVEL	2	1	8	21	0	 19
	7%	4%	25%	65%	0%	60%

			Strongly Disagree	Disagree	Neither	Agree	Strongly Agree		
#	QUESTION	N/A	1	2	3	4	5	# RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	1	0	2	1	4	11	18	4.33
			0%	11%	6%	23%	61%		
2.	The TA explains the material well and emphasizes	1	0	1	1	9	7	18	4.22
	important points.		0%	5%	6%	50%	38%		
3.	The TA responds to questions effectively and encourages	0	0	1	4	7	7	19	4.05
	participation.		0%	5%	22%	37%	36%		
4.	The TA Interacts well with students and treats students	0	0	0	3	5	11	19	4.42
	with respect.		0%	0%	16%	27%	57%		
5.	The TA does not just provide answers, but teaches how	0	0	0	3	6	10	19	4.37
	to solve problems.		0%	0%	16%	32%	52%		
6.	The section is useful and helped with the rest of the	1	1	0	1	9	7	18	4.17
	course.		5%	0%	6%	50%	38%		
7.	The sections are interesting and enjoyable.	1	1	3	4	4	6	18	3.61
			5%	16%	23%	23%	33%		
8.	I would recommend the TA to other students.	0	1	1	2	6	9	19	4.11
			5%	5%	11%	32%	47%		



#### **WINTER 2010**

TEACHING ASSISTANT	Nguyen, Hleu
COURSE	MATH 170A • Numerical Linear Algebra
INSTRUCTOR	Dong,
SECTIONS	A01 (Total Students: 32)

#### **TOTAL COMMENTS: 12**

- 1) Hieu is a very good TA in that he answers any question with lots of details. Though sometimes I feel he is not in the mood to answer questions and does not. Overall, good TA, very approachable.
- 2) Hieu is a great TA. He has a strong accent but he understands this and writes out words that we cannot understand. Both the professor and TA are great and have made the course material understandable and enjoyable.
- 3) Mr. Hieu Nguyen was very helpful to his students. He welcomed questions and answered them effectively and thoroughly. He was particularly helpful in explaining our programming assignments, which was essentially beneficial for students who had no knowledge of prior programming. Overall, a great TA.
- 4) Great TA.
- 5) Heiu was an overall good TA. He was always on time and significantly helped with the homework problems. He emphasized the important steps in how to solve homework problems. Though he didn't give us the definite answers to the problems, he gave us the general structure as to how to solve them, which is more important than simply writing the solution on the board. Though he interacted well with most of the students, there seemed to be one student he usually got irritated with (which was probably due to the fact that she frequently asked for specific numerical answers when he showed how to solve a problem or the fact that she would sometimes ask questions about Math 20F, which should have already been known). Overall, Hieu was a good TA and I would recommend him to other students.
- 6) Very friendly TA and always willing to help.
- 7) He has some accent problems that he himself recognizes, so it's difficult to understand him the first few times. Apart from that, he is always willing to help and a nice and respectful person.
- 8) although helpful, sometimes its difficult to understand the point he makes and he has a habit of giving too much hints I think. we had a class project and I was a little stumped but once he gave some help during section, I was done with it in 10 minutes.
- 9) Good TA; he tries his best to make sure everyone understands the material. He is also very willing to help students.
- 10) I was not able to go to any of the sections, but I went to Hieu's office hours and he was very helpful.
- 11) He definitely knows the materials, and explains clearly. However, he is VERY slow in explaining a problem. With that and only one hour of office hour, he can't cover all of the questions from students. Other than that, he's a good TA.
- 12) Heu understands the material very well. Hope he can say something more during TA sessions and share with us his wisdom:)

wisdom:)



### **WINTER 2010**

TEACHING ASSISTANT	Nguyen, Hleu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Kong, Shengli
SECTIONS	A05, A06 (Total Students: 46)

	Freshman	Sophomore	Junior	Senior	Graduate	 # RESP.
CLASS LEVEL	20	12	7	7	0	20
	44%	27%	15%	15%	0%	44%

			Strongly Disagree	Disagree	Neither	Agree	Strongly Agree		
#	QUESTION	N/A	1	2	3	4	5	#RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	0	0	1	0	4	15	20	4.65
			0%	5%	0%	20%	75%		
2.	The TA explains the material well and emphasizes	0	0	1	0	9	10	20	4.40
	Important points.		0%	5%	0%	45%	50%		
3.	The TA responds to questions effectively and encourages	0	1	1	1	8	9	20	4.15
	participation.		5%	5%	5%	40%	45%		
4.	The TA interacts well with students and treats students	0	0	0	1	5	14	20	4.65
	with respect.		0%	0%	5%	25%	70%		
5.	The TA does not just provide answers, but teaches how	0	0	1	1	3	15	20	4.60
	to solve problems.		0%	5%	5%	15%	75%		
6.	The section is useful and helped with the rest of the	0	0	2	1	5	12	20	4.35
	course.		0%	10%	5%	25%	60%		
7.	The sections are interesting and enjoyable.	0	0	2	4	4	10	20	4.10
			0%	10%	20%	20%	50%		
8.	I would recommend the TA to other students.	0	0	2	2	6	10	20	4.20
			0%	10%	10%	30%	50%		



### **WINTER 2010**

TEACHING ASSISTANT	Nguyen, Hleu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Kong, Shengli
SECTIONS	A05, A06 (Total Students: 46)

- 1) Thanks for being a wonderful TA!
- 2) it would be more helpful if he were to provide answers to all questions that were assigned to the homework to class.
- 3) He knew a lot about math and was very encouraging to ask questions if we did not understand and even offered us to go to his next section if we still needed clarification. Hieu was a great Ta I enjoyed his teachings.
- 4) Good TA!





TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Nie, Jiawang
SECTIONS	A05, A06 (Total Students: 62)

	Freshman	Sophomore	Junior	Senior	Graduate	# RESP.
CLASS LEVEL	28	19	10	5	0	24
	46%	31%	16%	8%	0%	39%

			Strongly Disagree	Disagree	Neither		Strongly Agree		
#	QUESTION	N/A	1	2	3	4	5	# RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	0	0	0	0	8	16	24	4.67
•••			0%	0%	0%	34%	66%		
2.	The TA explains the material well and emphasizes	0	0	3	3	9	9	24	4.00
	important points.		0%	12%	13%	38%	37%		
3.	The TA responds to questions effectively and encourages	0	1	2	2	9	10	24	4.04
	participation.		4%	8%	9%	38%	41%		
4.	The TA interacts well with students and treats students	1	1	0	1	8	13	23	4.39
	with respect.		4%	0%	5%	35%	56%		
5.	The TA does not just provide answers, but teaches how	0	2	1	1	6	14	24	4.21
	to solve problems.		8%	4%	5%	25%	58%		
6.	The section is useful and helped with the rest of the	0	0	2	1	10	11	24	4.25
	course.		0%	8%	5%	42%	45%		
7.	The sections are interesting and enjoyable.	1	0	4	8	7	4	23	3.48
			0%	17%	35%	31%	17%		
8.	I would recommend the TA to other students.	0	1	1	2	10	10	24	4.13
			4%	4%	9%	42%	41%		



### **SPRING 2009**

TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Nie, Jiawang
SECTIONS	A05, A06 (Total Students: 62)

- 1) Hieu explains homework problems really well, and takes time to point out details of the steps taken and relevent properties used, which especially helps us non-science majors. He never rejects a student's question, and goes through answers efficiently enough that most people can get their questions in. This TA section is extremely essential for me, since I don't get enough out of the lectures. I like how the section focuses on resolving problems with the homework so that we students can interact with problems familiar to us.
- 2) He's really helpful and very nice. On top of everything, he's very informative and makes hard problems look relatively easy to do.
- 3) very chill:)
- 4) He is very helpful at office hours.
- 5) Hieu was awsome!!!!!
- 6) Hieu, is a good TA, although, it takes some time to get used to his accent, he is very helpful.
- 7) He is always willing to help and he also answers our questions after class (if we were to have any). He is approachable and conducts the section in an easy-going manner so that students are comfortable asking questions. He knows the material very well and his explanations are easy to follow. He is an excellent TA.
- 8) Often, this TA has the right theory, but does the problems wrong. Many times his answers to the homework problems do not match the ones in the back of the book.
- 9) He has a distinct accent, but it does not distract from teaching. His handwriting is very neat.



### **WINTER 2009**

TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Arnold, Robert
SECTIONS	B01, B02, B03, B04 (Total Students: 120)

	Freshman	Sophomore	Junior	Senior	Graduate	# RESP.
CLASS LEVEL	71	21	18	10	0	59
	60%	18%	15%	8%	0%	50%

Strongly			Strongly
Disagree Disagree	Neither	Agree	Agree

			Disagree	Dissilies	Neimer	Agree	Agree		
#	QUESTION	N/A	1	2	3	4	5	#RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	0	0	0	2	17	40	59	4.64
••			0%	0%	4%	29%	67%		
2.	The TA explains the material well and emphasizes	1	0	2	3	22	31	58	4.41
	important points.		0%	3%	6%	38%	53%		-
3.	The TA responds to questions effectively and encourages	1	0	1	6	20	31	58	4.40
-	participation.		0%	1%	11%	35%	53%		
4.	The TA interacts well with students and treats students	1	0	1	2	18	37	58	4.57
	with respect.		0%	1%	4%	32%	63%		
5.	The TA does not just provide answers, but teaches how	0	1	2	1	16	39	59	4.53
	to solve problems.		1%	3%	2%	28%	66%		
6.	The section is useful and helped with the rest of the	1	1	1	12	17	27	58	4.17
	course.		1%	1%	21%	30%	46%		
7.	The sections are interesting and enjoyable.	5	2	5	17	13	17	54	3.70
			3%	9%	32%	25%	31%		
8.	I would recommend the TA to other students.	4	2	4	7	16	26	55	4.09
			3%	7%	13%	30%	47%		





TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Arnold, Robert
SECTIONS	B01, B02, B03, B04 (Total Students: 120)

- 1) Hieu was difficult to understand. I think he tries very hard, but there is a language barrier that made learning very difficult. Also, when I would email Hieu, his responses were not helpful. Usually he told me to come into office hours if I had a question, not email him. However, on a positive note, Hieu is very approachable and friendly.
- 2) He is very willing to take time and have extra office hours. He makes sure the students understand what is going on before he continues with the problem.
- 3) accent is strong
- 4) Thanks.
- 5) He is a great TA. He is always willing to help the student and he explains very well.
- 6) He is willing to help the students, and he explain how to solve problems step by step.
- 7) Hieu is a great TA because he always attends discussion. He also explains the problems well and is a student is confused he goes back and explains again. And he asks us if we understand, just to make sure that we do. I also like that he does not put us in the spot when we do not know how to solve the problem. His classroom's environment is comfortable and nice. Overall, Hieu was a great TA.
- 8) Very nice TA, it was really kind of him to hold extra office hours before midterms. Just needs to be a bit more clear.
- 9) He is a good TA but sometimes makes the material more difficult than it is. When I try to repeat the steps or do the problem without looking at any notes, I sometimes get confused at what he did to solve them.
- 10) I am so glad that Hieu Nguyen was my TA this quarter because he has helped so much and he is so nice. He even offers extra office hours for people who need more help.
- 11) Hieu definitely knows his material and takes all of his student's questions. He even offers extra office hours when we have a midterm. He is a great TA and was a great help.
- 12) Hieu is a great TA; he makes calculus very easy to understand.
- 13) The t.a. was good at doing the problem, but couldn't always explain it well to the students, also when asked about wrong grading said that there was nothing he could do, but he is the t.a...
- 14) I appreciated his friendliness!
- 15) Hieu Nguyen was eager to teach and encouraged students to learn the material. He did have a little difficulty trying to understand what some of the students were trying to ask, but he did well to get to the point and help all of his students.
- 16) A little hard to understand.
- 17) Although his accent it a little strong at first, you get used to it. Once that happends, Hieu is an awesome T.A. Explains material very well, seems to care for the students.
- 18) He is very helpful.
- 19) I am very bad at math, but the homework questions that Hieu goes over helps me not just understand the answers but also to understand the concepts behind them. His English is not great, but he is very nice and helpful. Great TA.
- 20) Some of the homework problems explained by the TA in section are really confusing and hard to understand but he tries.
- 21) Mr. Nguyen has been nothing but helpful for my section. He answers homework and midterm questions in a constructive manner. He also respects the students' time during section and goes beyond the usual TA office hours to assist students before exams.
- 22) Heiu was very helpful and he is very knowledgeable in this subject!



#### **WINTER 2009**

TEACHING ASSISTANT	Nguyen, Hleu
COURSE	MATH 10A • Calculus
INSTRUCTOR	Arnold, Robert
SECTIONS	B01, B02, B03, B04 (Total Students: 120)

- 23) He is very nice and seems to care as he does hold extra office hours however really hard to understand thru accent
- 24) Hieu is one of the only TA's I have ever had that actually was able to do exactly what the professor does, and that is, he was able to clearly convey his knowledge of the subject to us, while allowing us to understand the material. Overall, he was WONDERFUL. As was Dr. Arnold. By far one of the best professors I have ever had!!!
- 25) Very helpful, he makes sure you understand the material and is very welcoming.
- 26) Hieu is a great guy, he is very helpful and very patient.
- 27) Spends too much time on one problem.
- 28) Hieu is a very good t.a. He is very patient and explains every problem and great detail
- 29) Hieu is a patient when explaining things and makes sure the student understands the material.





TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 170A • Numerical Linear Algebra
INSTRUCTOR	Nie, Jiawang
SECTIONS	A01, A02 (Total Students: 41)

	Freshman	Sophomore	Junior	Senior	Graduate	# RESP.
CLASS LEVEL	0	0	7	36	0	27
	0%	0%	17%	87%	0%	66%

			Strongly Disagree	Disagree	Neither		Strongly Agree		
#	QUESTION	N/A	1	2	3	4	5	# RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	0	0	0	1	8	18	27	4.63
••	, , , , , , , , , , , , , , , , , , ,		0%	0%	4%	30%	66%		
2.	The TA explains the material well and emphasizes	0	0	2	1	8	16	27	4.41
	important points.		0%	7%	4%	30%	59%		
3.	The TA responds to questions effectively and encourages	1	0	2	2	7	15	26	4.35
	participation.		0%	7%	8%	27%	57%		
4.	The TA interacts well with students and treats students	0	0	0	2	7	18	27	4.59
	with respect.		0%	0%	8%	26%	66%		
_ <del></del>	The TA does not just provide answers, but teaches how	0	0	4	1	6	16	27	4.26
	to solve problems.		0%	14%	4%	23%	59%		
6.	The section is useful and helped with the rest of the	0	0	1	2	4	20	27	4.59
	course.		0%	3%	8%	15%	74%		
7.	The sections are interesting and enjoyable.	0	1	3	1	6	16	27	4.22
			3%	11%	4%	23%	59%		
8.	I would recommend the TA to other students.	1	1	0	2	6	17	26	4.46
٠,٠			1 3%	0%	8%	24%	65%		





TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 170A • Numerical Linear Algebra
INSTRUCTOR	Nie, Jiawang
SECTIONS	A01, A02 (Total Students: 41)

- 1) Hieu's sections seem like they're only devoted for homework. Nonetheless, they were very helpful specially when it takes at least 3 hours to finish them. Also, I didn't like that he would just place the midterms on the table for everyone to pick up. I understand that it would take time out of the discussion just to hand them out individually, but I would at least like some anonymity with my scores; that's always been the case in my other math courses. So now I know who got the 2/100 in the second midterm. If I was that person, I would be super embarrassed.
- 2) This TA grades really unfairly and harshly on homework assignments. He doesn't seem to care much about the students and I would strongly discourage future students to take him. He does not help, very unsatisfactory performance.
- 3) Give everyone an A!!!!
- 5) good TA
- 6) (LOVE)^3 THIS TA!!! he's extremely helpful during both section and office hours. he goes into great detail when explaining material as well. he makes sure we understand all the concepts, and he's great at relating previous concepts with current. BEST TA EVER!!!
- 7) He is very good TA. He cares about us.
- 8) Hieu is a great TA. His explains the material in great detail and is very patient. We learned a lot from him.
- 9) Hieu is a good TA. He is very patient and thorough when explaining material. He encourages the students to think about the problems before he explains it. This really helps to fully understand the problem. BUt Hieu is an extremely hard grader.
- 10) Excellent TA, makes discussion very enjoyable, hope to have him again for 170b
- 11) Hieu was very helpful! He's always prepared to answer questions and is always available during office hours to help us understand the lecture or homework better.



Strongly

6

2

10% 10% 20% 60%

10

4.30



## Department of Mathematics University of California, San Diego Teaching Assistant (TA) Evaluation Results

TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 170B • Numerical Analysis
INSTRUCTOR	Bunch, James
SECTIONS	A01 (Total Students: 19)

	Freshman	Sophomore	Junior	Senior	Graduate	# RESP.
CLASS LEVEL	1	0	3	6	0	10
	10%	0%	30%	60%	0%	53%

Strongly

			Disagree	Disagree	Neither	Agree	Agree		
#	QUESTION	N/A	1	2	3	4	5	# RESP.	MEAN
1.	The TA is on time, organized, and prepared for section.	0	0	0	0	4	6	10	4.60
			0%	0%	0%	40%	60%		
2.	The TA explains the material well and emphasizes	0	0	0	2	2	6	10	4.40
	important points.		0%	0%	20%	20%	60%		
3.	The TA responds to questions effectively and encourages participation.	0	0	0	2	3	5	10	4.30
			0%	0%	20%	30%	50%		
4.	The TA interacts well with students and treats students with respect.	0	0	0	1	2	7	10	4.60
			0%	0%	10%	20%	70%		
5.	The TA does not just provide answers, but teaches how	0	0	1	2	2	5	10	4.10
	to solve problems.		0%	10%	20%	20%	50%		
6.	The section is useful and helped with the rest of the	0	0	0	2	2	6	10	4.40
	course.		0%	0%	20%	20%	60%		
7.	The sections are interesting and enjoyable.	0	0	1	2	2	5	10	4.10
			0%	10%	20%	20%	50%		

0

0

0%

I would recommend the TA to other students.





TEACHING ASSISTANT	Nguyen, Hieu
COURSE	MATH 170B • Numerical Analysis
INSTRUCTOR	Bunch, James
SECTIONS	A01 (Total Students: 19)

- 1) Hieu was an amazing TA! I'm not sure I could have managed without him. He has a way of breaking down material that seems really complicated into something of manageable proportions. It was wonderful to have crossed path with Hieu for 170A and 170B. I also greatly appreciated how quickly Hieu would grade the homeworks and midterms. Thank you!
- 2) I would most diffently recommend him if he is TA-ing for Bunch because Hieu is very good at explaining the subjects that Bunch lost me in lecture. Hieu has a very thorough knowledge of Numerical Analysis and is always willing to help, even on the silliest basic formulas. Hieu helped me out a lot in this class and taught that my hard work has pays off in the end. I really enjoyed Numerical Analysis because of Hieu and his teaching skills in the subject. He would make me work through the problems and help me when I really started to struggle. I really can not complain one bit about Hieu. He really cares about the students who attend his discussions and office hours to make sure they excel in the class.
- 3) Hieu is a great TA, always helpful
- 4) The TA has well grasp of the material and is always available and willing to help the students.
- 5) Hieu is great, and super approachable during office hours. I hope I could take more classes with him as TA.